



IF WE CAN'T REACH YOU...

WE CAN'T ALERT YOU.

**SIGN UP TODAY
SIGN UP TODAY**

**Keeping our
citizens informed**

What is CodeRED?



Emergency Management Agencies of Benton and Franklin Counties have begun using **CodeRED**— a high-speed mass notification system designed to keep you informed in the event of an emergency. This system allows us to deliver emergency messages to you via phone to your landline or mobile device, as well as through text and email.

CodeRED notifications will be sent from 866-419-5000. Don't worry if you have missed any message details; you can call the toll-free number as many times as needed.



BENTON COUNTY
1.509.628.2600
www.bces.wa.gov



FRANKLIN COUNTY
1.509.545.3546
1.800.258.5873
www.franklinem.org



Emergency Management

Sign up for CodeRed

The only way to ensure you receive emergency alerts is to register online. Signing up is free and easy!

Follow these simple steps to get started:

1. **Benton County, visit www.bces.wa.gov**
Franklin County, visit www.franklinem.org
2. **Click on the CodeRED icon**
3. **Complete the instructions**

If you do not have internet access, or would like more information, please contact:

Benton County Emergency Management
(509) 628-2600

Franklin County Emergency Management
(509) 545-3546
(800) 258-5873

FAQ

How often will I receive alerts?

Generally, non life threatening alerts will be sent to email only. Alerts that pose a higher threat or cause significant adverse conditions may be sent to email and as text message.

Emergency alerts that pose a serious or significant risk to life and/or property will be sent to all devices that you have selected.

How much does it cost?

CodeRED is FREE, however you may incur charges from your cell phone company if you have a per-call or per message limit on your mobile device.

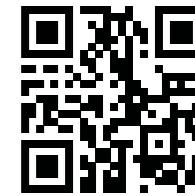
Will my information be shared with others?

Your information will not be shared or sold to any vendor or other organizations. The information you provide will be used for emergency purposes only.

Quick Facts

- The **CodeRED** system is geographically based, alerting only residents in the affected area.
- The **CodeRED** system will provide emergency alerts to both Benton and Franklin Counties.
- While signing up, you choose how to be notified—by phone, text message, or email.
- **CodeRED** mobile app is available free from iTunes and Google Play for iPhone and Android devices.

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Benton County



Franklin County

CodeRED will be used for emergency situations. Here are few examples of **CodeRED** notifications.



Evacuation
and Shelter
Notices



Fires



Floods



Criminal
Activity